

UNIFIED MANAGEMENT SYSTEMS POLICY

The company “**Papacharalampous Christos**”, operating in the fields of software development and data analysis, is committed to providing high-quality services, protecting the information it handles, and ensuring responsible and transparent processing of personal data.

This Policy expresses the company’s intent and commitment to operate consistently, professionally, and in compliance with the requirements of its interested parties and applicable international standards.

Within the framework of the Integrated Management System, the company adopts practices that ensure that all activities related to the design, development, delivery, and support of services are carried out in a manner that meets client requirements and protects the information and data entrusted to the company.

This Policy is fully aligned with the nature and operational context of the business and establishes the framework within which quality, information security, and privacy objectives are defined and reviewed.

To achieve the above, the company is committed to:

- providing services that meet technical, operational, and time-related requirements, ensuring professional and reliable cooperation,
- safeguarding the information, it processes by applying measures and practices based on the principles of confidentiality, integrity, and availability,
- implementing the principles of personal data protection, including data minimization, purpose limitation, accuracy, and confidentiality,
- complying with all applicable requirements, including contractual, legal, regulatory, and client-specific obligations,
- identifying, assessing, and addressing risks related to quality, information security, and privacy,
- responding promptly to incidents or nonconformities by implementing corrective actions that prevent recurrence,
- continually reviewing and improving processes, security measures, and operational practices to ensure that the management system remains effective, adequate, and aligned with the needs of the company and its clients.

The Integrated Management System is implemented through documented procedures, systematic performance monitoring, internal audits, risk management, and annual management review.

The objectives established within this framework reflect the company’s commitment to:

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- the continual improvement of service quality,
- the reduction of information security risks and incidents,
- the strengthening of personal data protection,
- stable and responsible operation with a clear client-oriented focus.

The implementation of this Policy is the responsibility of the company's owner, who ensures its correct application, maintenance, and communication to relevant interested parties.

The Policy is reviewed at least annually, as well as whenever significant changes occur in services, systems, risks, or regulatory requirements.

Date of approval: 05/11/2025

**Papacharalampous
Christos**